

The practice name will always be at the bottom of the message.

**You won't be able to reply to them**.

**Please help us to help you by keeping your number up to date**.

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* Reminders or notifications (e.g. prescription ready)
* Responding to simple queries (e.g. if you had a quick question about your medication)
* Letting you know we tried to call
* Sending you advice at the end of a consultation

**Some examples of how we might use it...**

A system which allows us to easily send text messages to patients.​ It means we can be much more proactive about some communications, messaging you quickly and securely, so you are not waiting around to hear from us!

**Chain SMS is...**

**We are now using Chain SMS to message patients!**

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